I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being transmitted via the Office electronic fling system in accordance with § 1.6(a)(4). Dated: February 21, 2008

Signature: (Lorraine Davidoff)

Docket No.: 47524/P152CP1/10613139 (PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Kevin J. McPartlan

Application No.: 10/633,018 Confirmation No.: 4722

Filed: July 31, 2003 Art Unit: 2145

For: ESCALATED HANDLING OF NON-

REALTIME COMMUNICATIONS

Examiner: P. L. Winder

AMENDMENT ACCOMPANYING REQUEST FOR CONTINUED EXAMINATION AND STATEMENT OF THE SUBSTANCE OF INTERVIEW

MS AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

INTRODUCTORY COMMENTS

In response to the Office Action dated December 13, 2007, finally rejecting claims 1-37, please amend the above-identified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 9 of this paper.